



E-911

**Richard McGuire, Director Calcasieu Parish
Public Safety Communications District**



CALCASIEU 911

- Implemented first Call Center (PSAP). 1989
- Primary PSAP for our community.
- Answer/route all 911 calls in Calcasieu Parish.
- Dispatch center for most Municipal and Volunteer Fire Depts.
- Dispatch For the Ward 3 Marshal's Office



ACCREDITATION

- Initial Accreditation Earned 2006
 - 8th Communications Agency in USA
 - 1st Communications Agency in LA
- 1st Re-Accreditation Earned 2009
- 2nd Re-Accreditation 2012
 - Gold Standard Accreditation
 - Accreditation with Excellence
- 3rd Re-Accreditation 2015
 - Gold Standard Accreditation
- 4th Re-Accreditation 2018
 - Gold Standard Accreditation
- 5th Re-Accreditation March 2022



CALCASIEU 911

◎ Staffing

- 27 Employees
- 20 Dispatchers
- 5 Per shift
- 6 Admin

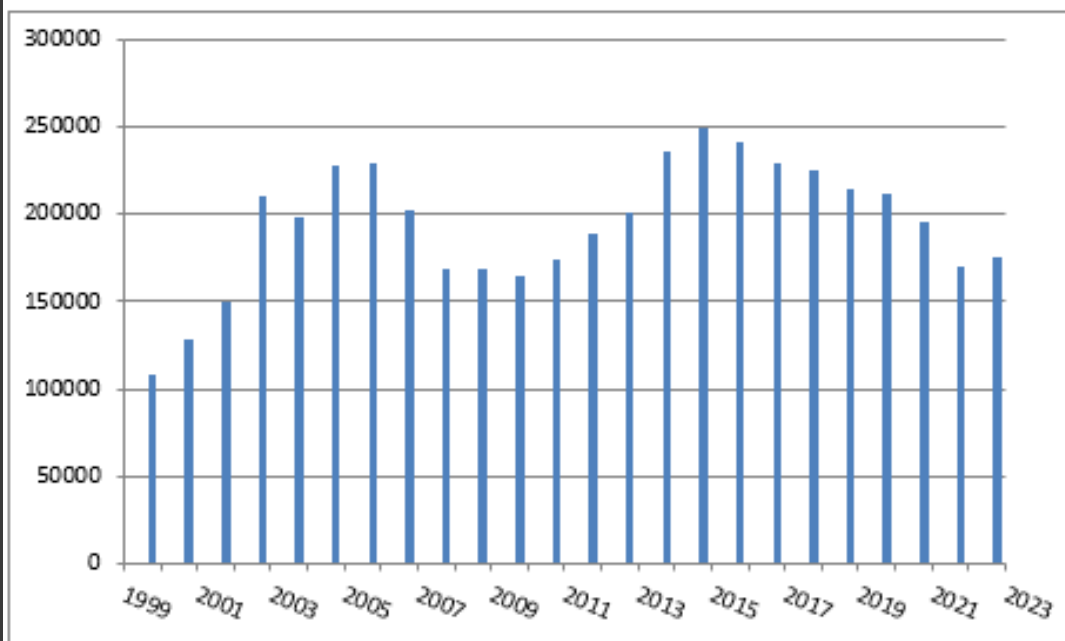


PRIMARY PSAP

- 19,000 sq. ft. 3 story building
- Hurricane resistant Construction
- UPS and Generator Backup for Power
- 140 ft Tower



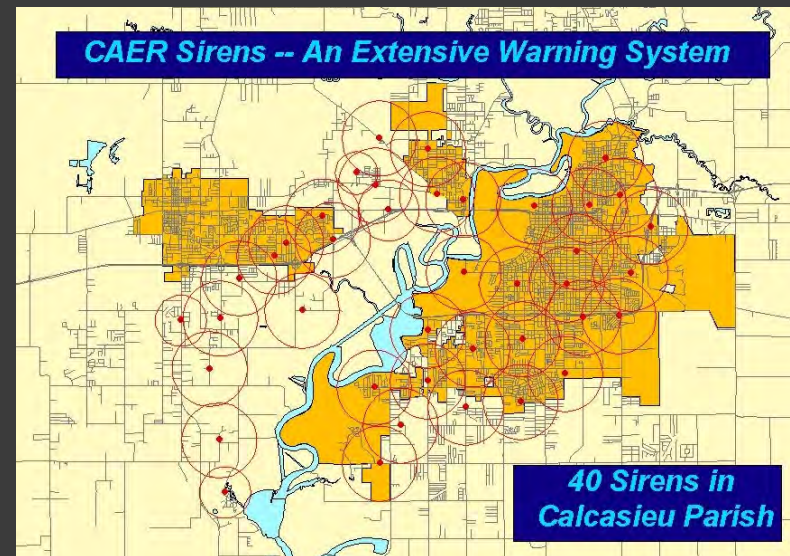
Work Load Trends



2000	◇	108,308
2001	◇	128,509
2002	◇	150,000
2003	◇	209,628
2004	◇	198,290
2005	◇	228,073
2006	◇	228,719
2007	◇	201,521
2008	◇	168,393
2009	◇	167,995
2010	◇	164,590
2011	◇	174,283
2012	◇	188,416
2013	◇	200,593
2014	◇	236,212
2015	◇	244,887
2016	◇	240,368
2017	◇	229,166
2018	◇	224,996
2019	◇	214,517
2020	◇	211,328
2021	◇	195,000
2022	◇	170,000
2023	◇	175,000

CALCASIEU 911

- Point of Notification for the LEPC and OHSEP
- Point of Notification for Calcasieu Emergency Warning System
- Headquarters for the Southwest Mutual Aid Association



Southwest
Louisiana Mutual
Aid Association

Louisiana Region 5

Tactical Interoperable Communications Plan

Updated 9/6/2019

- Coordinates Communications activities for Region 5.
- Committee meets on a regular basis to discuss communications issues.



Communications Systems

◉ LWIN

- Louisiana Wireless Information Network
- Administered through the SIEC Committee
- Primary Day to Day Communications Platform for most Public Safety Agencies
- CAER radio Network for local industry

◉ CALWIN

- Calcasieu Wireless information network
- P-25 800 MHz system that is locally owned and maintained.

◉ International Mutual Aid

- Fully implemented 700 and 800 MHz

◉ Other networks

- CAER Siren Network
- Parish Wide Paging Network

Region 5 LWIN

- Louisiana Wireless Information Network
- Administered through the SIEC Committee
- Designed for 90% street level coverage for portable radios
- Primary Day to Day Communications Platform for most Public Safety Agencies
- CAER radio Network for local

Region 5 LWIN Coverage

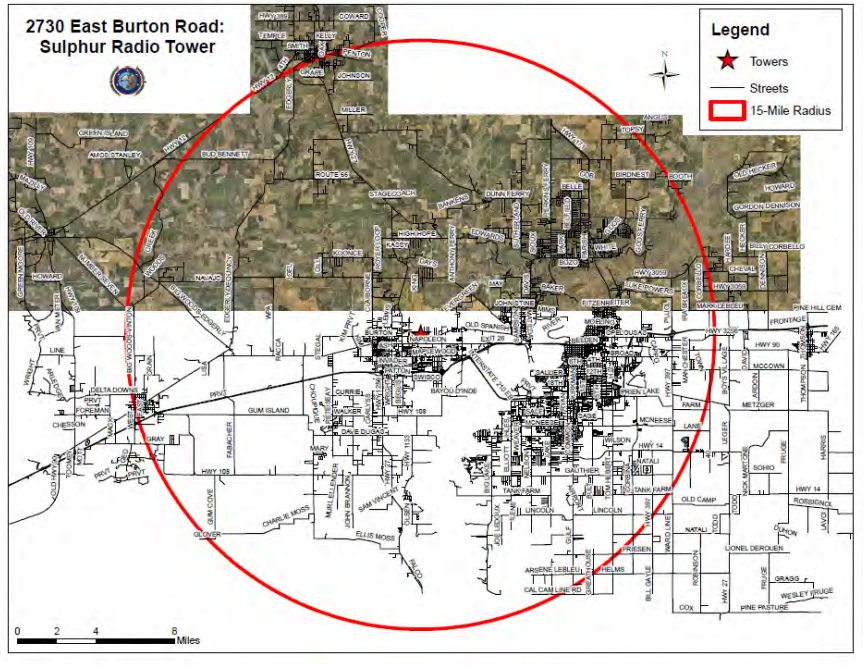


CALWIN

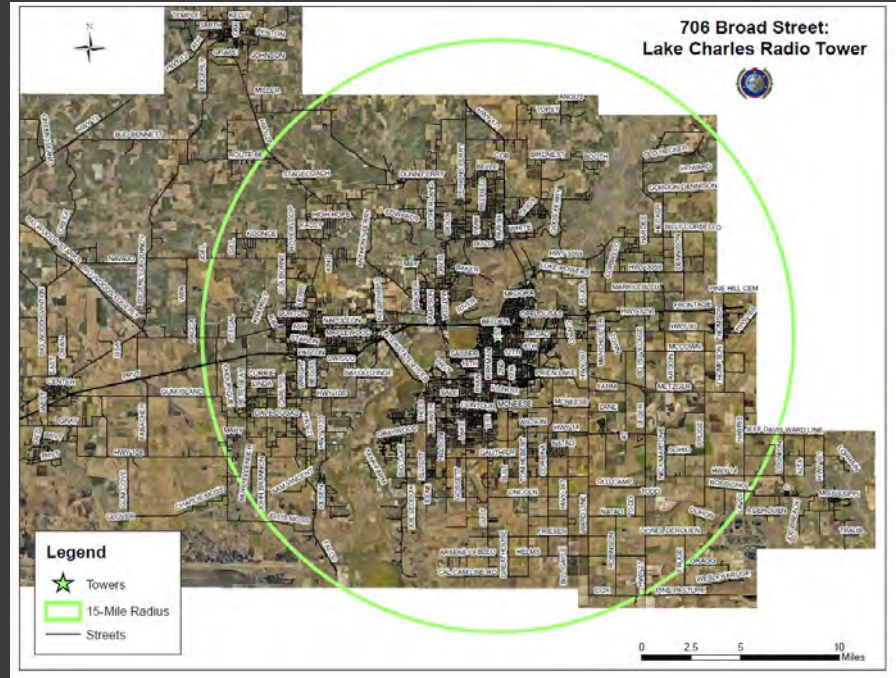
- Calcasieu Wireless information network
- P-25 800 MHz system that is locally owned and maintained
- Serves as the Primary Backup Communications System for Calcasieu Parish and CAER systems

CALWIN

2730 East Burton Road:
Sulphur Radio Tower



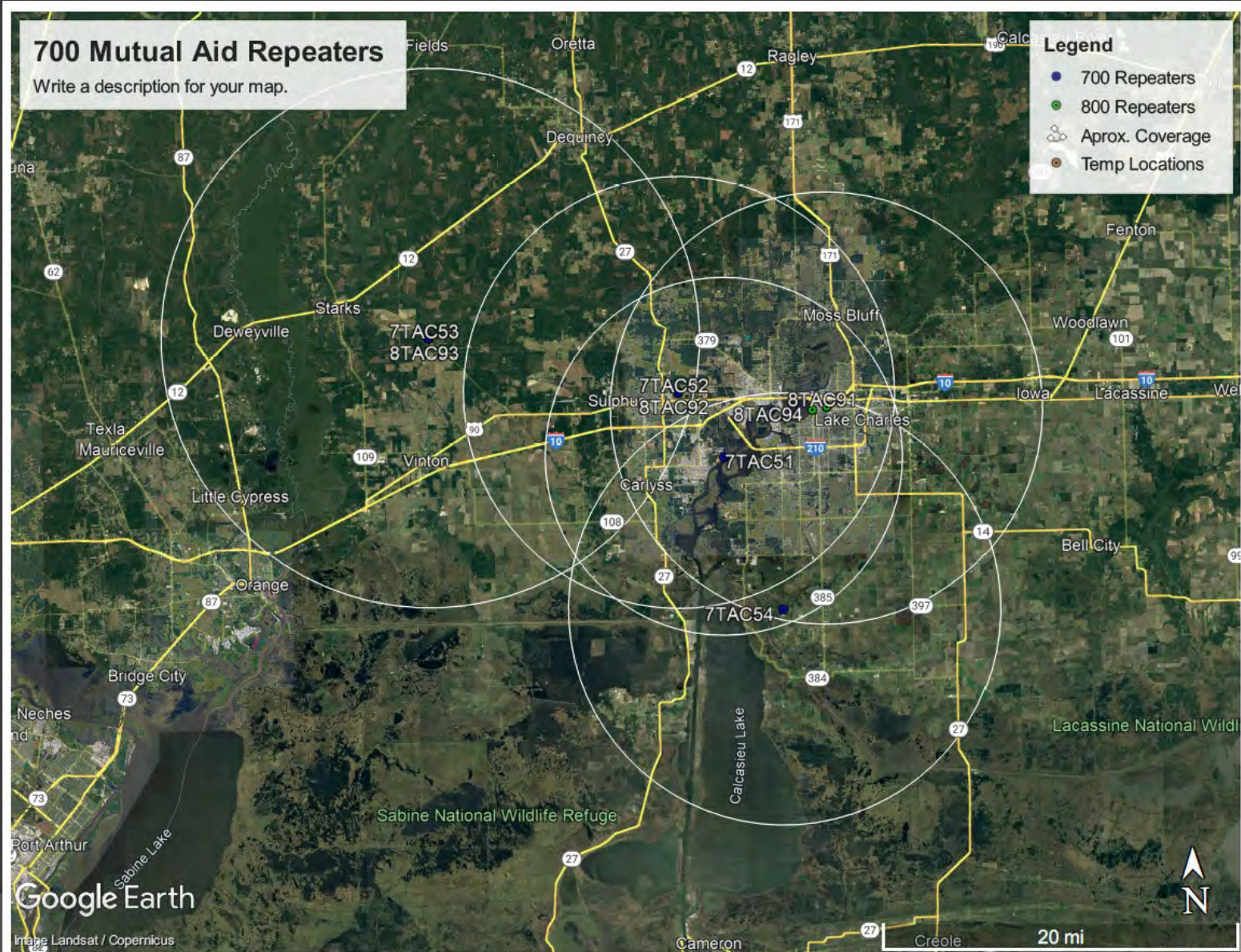
706 Broad Street:
Lake Charles Radio Tower



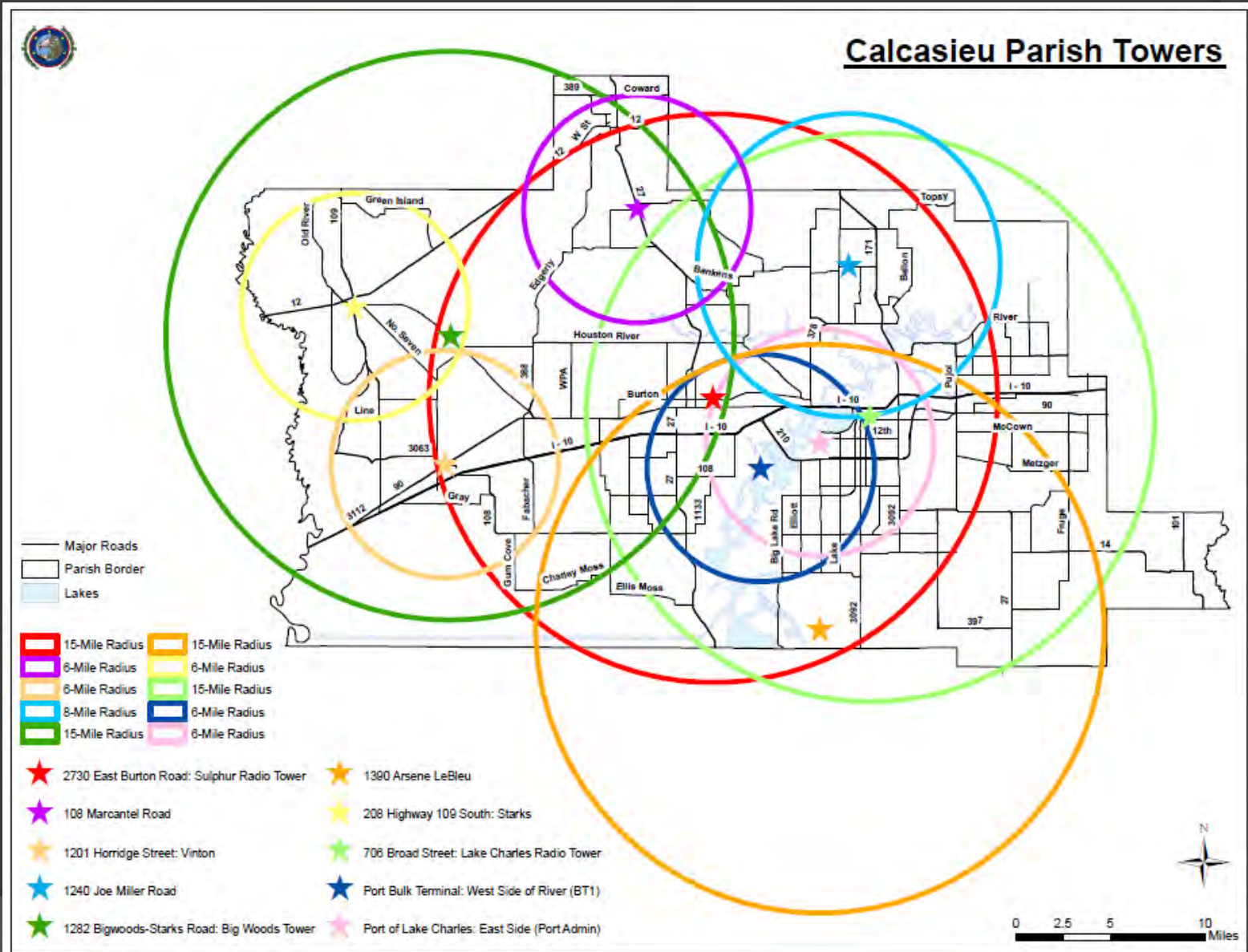
International Mutual Aid

- Fully Implemented 700 and 800 Mhz systems.
- 800 Mhz
 - 8CALL90, 8TAC91, 8TAC92, 8TAC93, 8TAC94
 - Originally installed in the early 90's and has been upgraded recently
- 700 MHZ
 - 7CALL50, 7TAC51, 7TAC52, 7TAC53, 7TAC54
 - Provided through a recent Port Security grant, and have been recently intalled but programing is not complete.

International Mutual Aid



Calcasieu Towers



Coordination of Communications Spectrum

- ◉ Calcasieu E911
 - Day to Day coordinator of Spectrum assets
 - Assigns Interoperability Talk-groups/Frequencies for the Southwest Mutual Aid Organization
 - Coordinates with State SIEC for Statewide interoperability channels.
 - In Emergency/Disaster situations coordinates with Calcasieu OHSEP for ESF2
- ◉ Calcasieu OHSEP
 - Hosts ESF2 Functions in Parish EOC
 - Assists in Coordination of Communications Assets



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